

Financial Assistance Information

Ochsner Health provides financial assistance for:

- Emergency and medically necessary care,
- To patients who are residents of Louisiana and Mississippi,
- And who are unable to pay.

Financial assistance applies to your portion of the bill only, for example, your deductible or co-payment.

How to Contact:

Copies of our Financial Assistance Policy, Application Form, translations of these documents, and general assistance are available:

- On our website: <https://www.ochsner.org/patients-visitors/billing-and-financial-services/financial-assistance>
- By calling the Patient Account Customer Service Department **(504) 842-4190** or toll free at **1-800-343-0269** to obtain free copies by mail.
- At any of our hospitals' admission, emergency department, and financial services areas.

Eligibility

Financial assistance is based on your family income and the current Federal Poverty Level. The current Federal Poverty Level can be found at <https://aspe.hhs.gov/topics/poverty-economic-mobility/poverty-guidelines>

Financial Assistance is offered as follows:

- If your family income is 200% or less of the Federal Poverty Level, you may receive a 100% discount.

Ochsner Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

- ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-833-896-6586
- CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-833-896-6586
- Si ou pale kreyòl ayisyen, tradiksyon dokiman sa yo disponib pou ou an kreyòl ak tout asistans lang gratis. Tanpri rele nan 1-833-896-6586
- 如果您讲普通话，您可以取得这些文件的翻译，也有免费的语言帮助。请致电 1-833-896-6586